Grimsby Community Preschool

PARENT SATISFACTION SURVEY REPORT
2025/2026

"Keep up the amazing work, we appreciate you!"

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A NOTE FROM THE EXECUTIVE DIRECTOR

Dear Families,

Thank you to everyone who participated in our recent satisfaction survey. Your feedback is invaluable as we continue to support and strengthen our preschool program throughout this school year. The survey was designed to help us reflect on several important questions:

1. **Are we achieving the goals outlined in our program statement by prioritizing belonging, well-being, engagement, and expression in all aspects of the preschool experience?**
2. **What aspects of the program do families appreciate most?**
3. **What areas of the program do families feel could be improved?**
4. **What are families' perspectives on participation in field trips and special events?**

As we continue with the expansion of our program, it is especially important that we gather and reflect on your feedback. Your insights help guide our planning, decision-making, and ongoing growth to ensure we are meeting the needs of our children and families.

We rely on the input of families with registered children in the program, and we deeply appreciate your thoughtful suggestions for improvements and new opportunities to connect.

Please know that we are committed to addressing concerns and fostering a welcoming, inclusive environment for all. If you have any further questions or feedback, I encourage you to reach out directly.

Sincerely yours,

Mrs. Melissa McLauchlan

Executive Director

DATA SUMMARY 2025/26

Membership: 50 families

Half Day Membership: 8

Extended Day Membership: 42

Responses: 37 (4 half day - Evergreen Cottage and 33 extended day - Main Site)

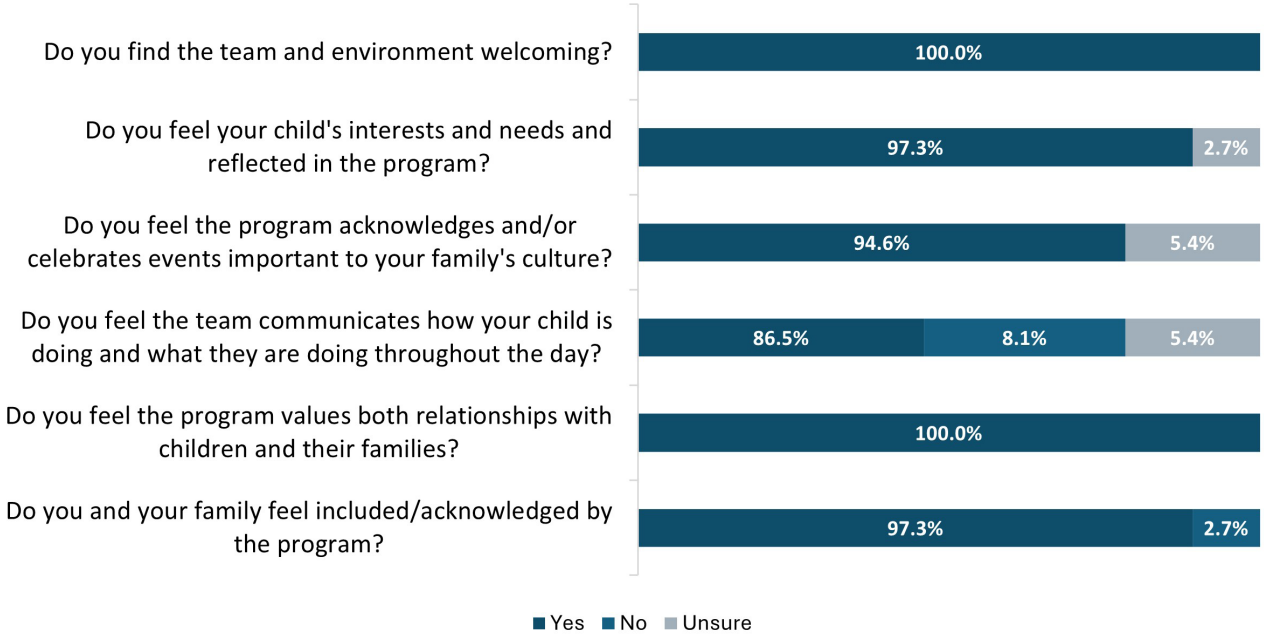
Response Rate: 74%

Historic Response Rates

- 2024/25: 61%
- 2023/24: 77%
- 2022/23: 68%
- 2021/22: 61.6%

BELONGING

The program is developed to be inclusive of all children and families in the community with opportunities for all children to participate, no matter their abilities. The educators curate an environment for children to feel welcome and at home.



What can the preschool do to be more inclusive of you and your family?

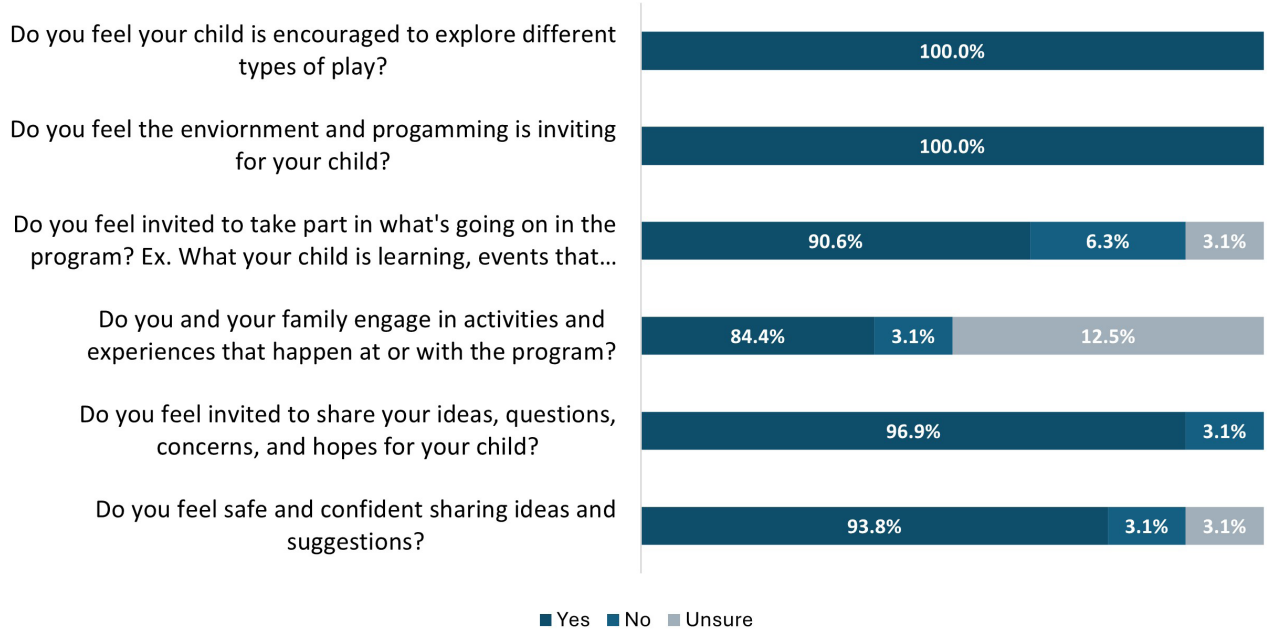
- It seems very inclusive to me. I enjoy the Mother's and Father's Day celebrations.
- Everything is great. Maybe more cultural activities would be nice.
- I feel like they are very inclusive with families.
- We feel the preschool is already very inclusive of our preschooler and family.
- Would love more pictures to see what they are up to.
- Pay some attention to Muslim holidays.
- I think you guys are doing an excellent job.
- No comments, we think everything is great!
- Nothing, it's a perfect school!
- Nothing/no suggestions at this time.

Parent Ideas

- We enjoy the environment and structure of the program. The spaces are large and provide varied activities.
- Love the atmosphere and energy of the teachers!
- I love that there is always something fun planned for the kids to do. You do a really great job of planning fun activities for them and making holidays/special events extra special. Thank you.

ENGAGEMENT

As experts in early childhood development, the educators work hard to build on the competencies and curiosity of the children and encourage full exploration of the world around them. Inviting families to participate in events and field trips is one way the program engages families.



What can the preschool do to better engage your child and/or your family?

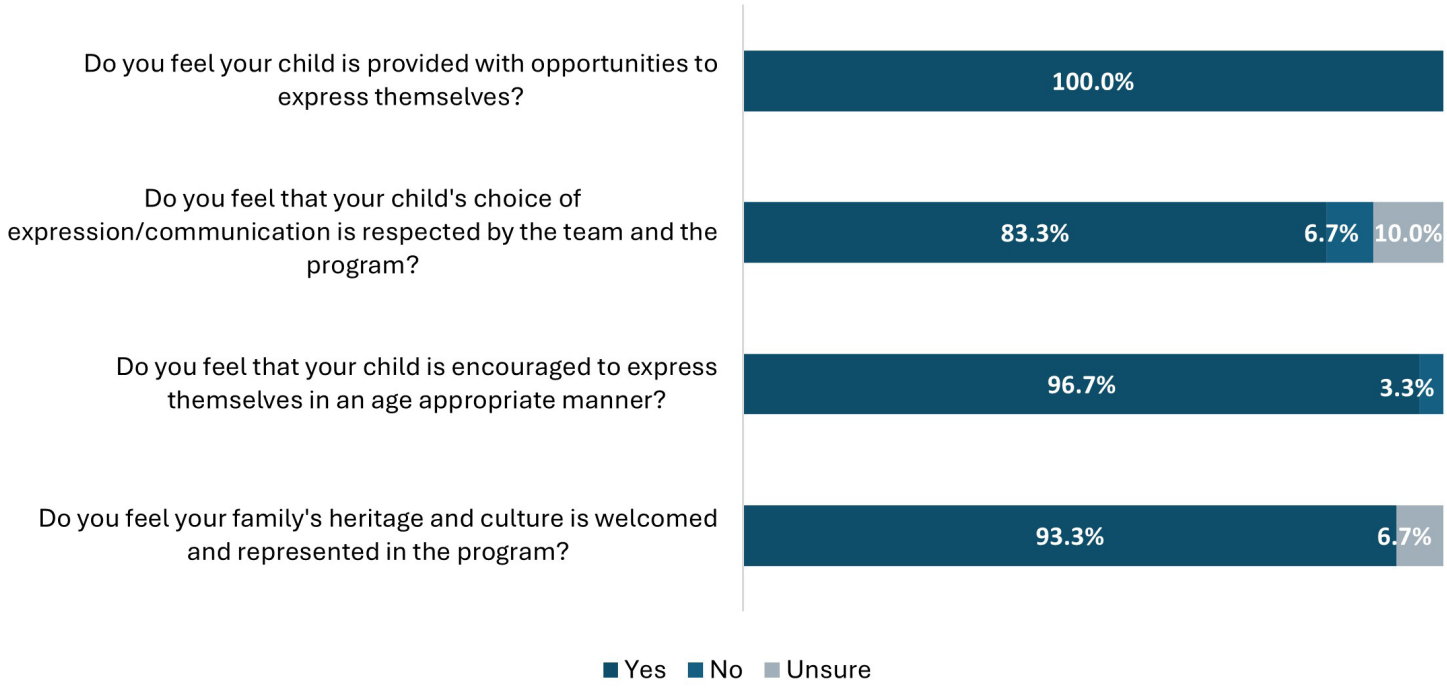
- Mention one or two things at pick up about how the child's day was or something they enjoyed doing or had a challenging time doing etc. Any information or tidbits about the day, what my child said or did, are always appreciated.
- Nothing they are very involved.
- No suggestions at this time. I feel that my child is very engaged and happy at school.
- Not sure, I feel like you do a great job from what my child tells me

Parent Ideas

- I would love to see more information about what the children are learning and how we can further support it at home.

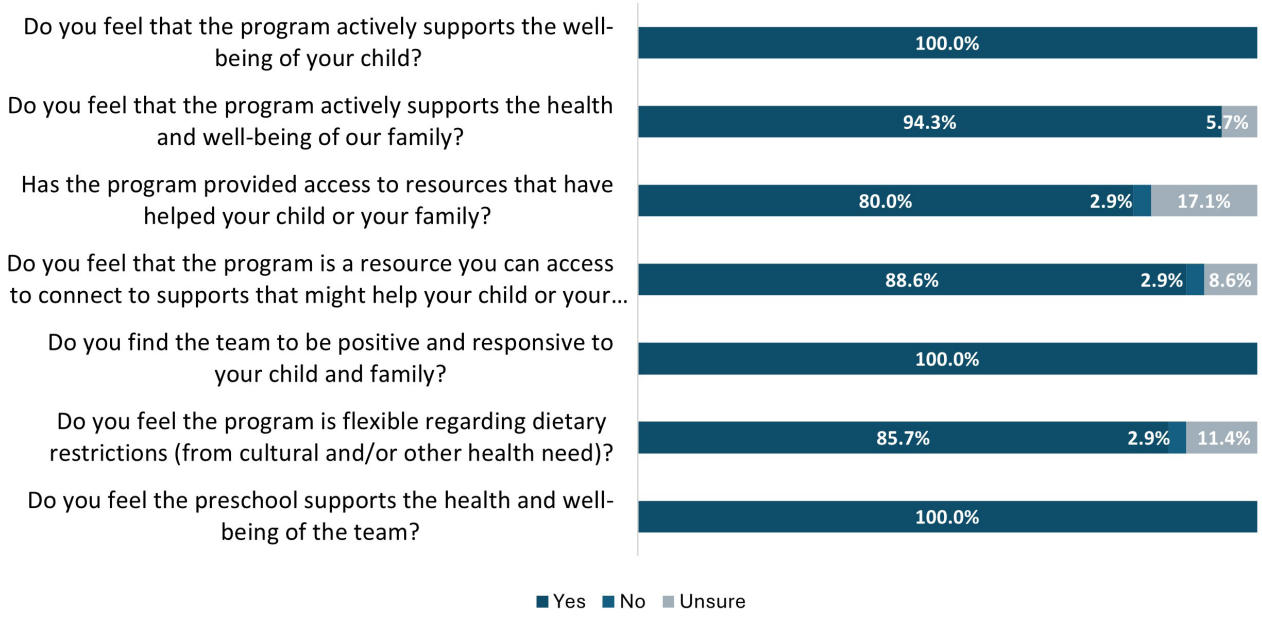
EXPRESSION

The educators are intentional about listening to the children as they communicate, whether it be through their bodies, words, abilities, or materials.



WELL-BEING

By encouraging self-care, self-help, self-awareness, and self-regulation skills, the educators aim to build confidence in the children as well as a strong sense of self.



Is there anything the preschool can consider improving to be a safe and positive environment to you and your family?

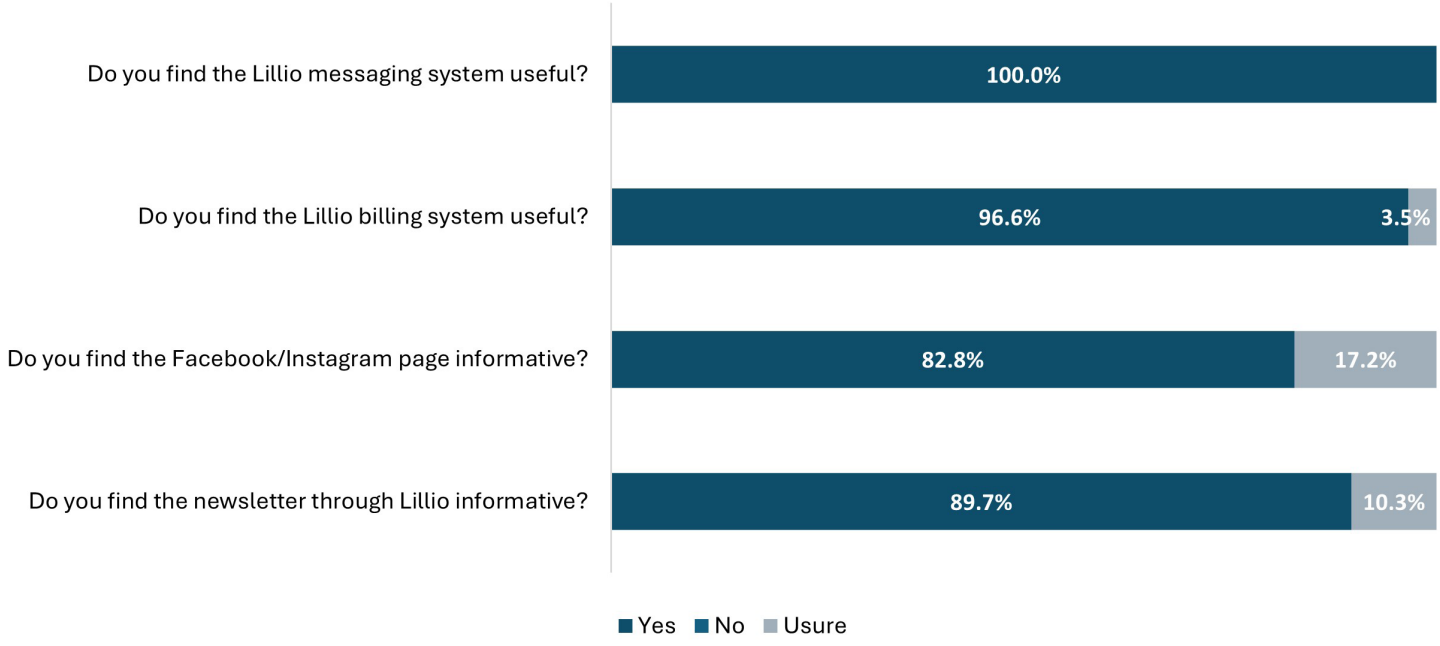
- Some kind of alarm system, video, or code to access the upstairs classroom from outside or from in the Parish Hall.
- Install a child safe, lower hand railing for staircases.
- Have toddler-sized toilet seats for the washroom, not individual potty seats for each kid.
- Possibly have spare clothes in the bathroom instead of in the cubby room for when accidents happen in the bathroom in the basement.
- Just wondering what procedures are in place to verify identities of people picking up the children. Pick-up at the outdoor playground is wonderful, but open to the public. How does the center verify the safety that strangers aren't picking up children.
- Given the incident that happened on St Andrew's and Livingston, we are really looking for the extended safety measures to be put in place for the children (cameras, doors locked, etc.).
- No! Everything is good.

Parent Ideas

- Maybe some healthier options for snacks.
- I love getting updates on how my child is doing and wish they came more often (understanding that there are many children and the days get extremely busy of course).

COMMUNICATION

"Very happy with the updates and communication system through Lillio!"

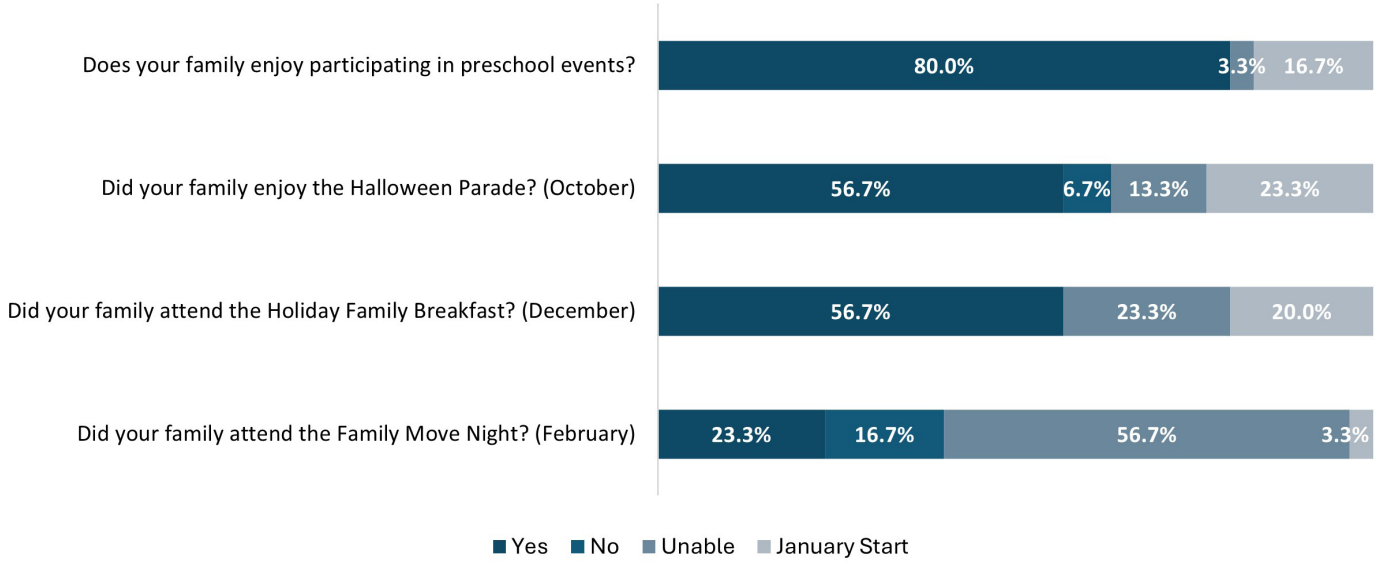


Parent Ideas

- I find the important messages get lost. It would be nice if there was a way to post important info in one spot ie: sick policy. (Maybe this is located somewhere and I don't know where it is.)
- It is very convenient to be able to receive and send messages in the Lillio program.

EVENTS/FIELD TRIPS

"I love the events and engagement - it's great for the whole family."



What was your family's favourite field trip or event?

- Skating was nice! Pumpkin patch was a nice idea but lots of waiting and lines.
- We loved the farm field trip but found the farm wasn't fully prepared for our group. There was a lot of waiting which is hard for young kids. Not fault at all to the teachers or support!
- Pumpkin patch!
- Farm trip 2025.
- Holiday Family Breakfast.
- Farm and skating
- I really enjoyed the trip to the pumpkin patch and the Christmas party. I was really nice meeting some of the other parents.
- Movie night for the kids is still talked about at home.
- The Christmas party.
- Movie night
- Loved the pumpkin farm trip!!

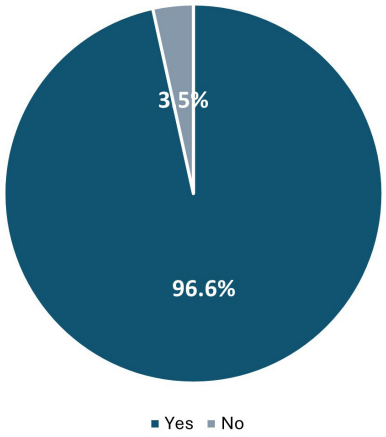
Parent Ideas

- I found the Halloween walk a little intimidating for the kids. I think it was moved inside due to the weather, but there were a LOT of children.
- Another movie night!

REGISTRATION

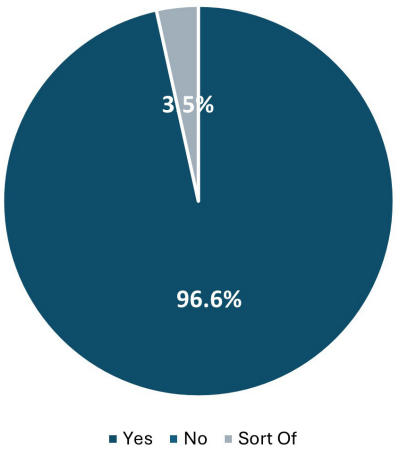
96.6% of respondents were pleased with the registration process.

"Appreciate that once we are enrolled, you no longer have to line up to register for a spot for the following year. Thank you!"



HEALTH & SAFETY

96.6% of respondents felt they have received adequate communication from the preschool regarding illness policies and guidelines.



FRIENDLY WORDS ABOUT GCP

Keep up the amazing work, we appreciate you!

We love how hands on the teachers are and how I know I can leave my child in great care!

I love the friendly and fun team of teachers my child rushes to in the mornings.

Love the afterschool events and all the spirit days. Great communication with lots of pics of my kid, putting him in preschool was the best decision we ever made.

Such a wonderful group of women that are so kind, wonderful and personable that truly become part of your village! 10/10 experience!

We are so grateful to be a part of the Grimsby Community Preschool community! Thank you to the entire team for all that you do!