



GRIMSBY CO-OPERATIVE
PRESCHOOL

PARENT
SATISFACTION
SURVEY

2021/2022



A NOTE...

Thank you to all who participated in the satisfaction survey. We are so grateful for the suggestions of ways to improve the program and additional ways to connect. We want to ensure that any concerns are addressed. If you have further concerns to discuss, please do not hesitate to reach out.

As things are changing from pandemic regulations, we are excited to spend more time being together. The community culture of the preschool is one of the most amazing parts and something we intend to encourage as much as we can.

If anyone wants to volunteer for the upcoming year to help plan events, please contact Amelia! Examples include:

- Online Art Show
- Wellness Week
- Online Silent Auction

Looking forward to hearing more ideas from everyone!

Be well,

The Board of Directors 2021/2022



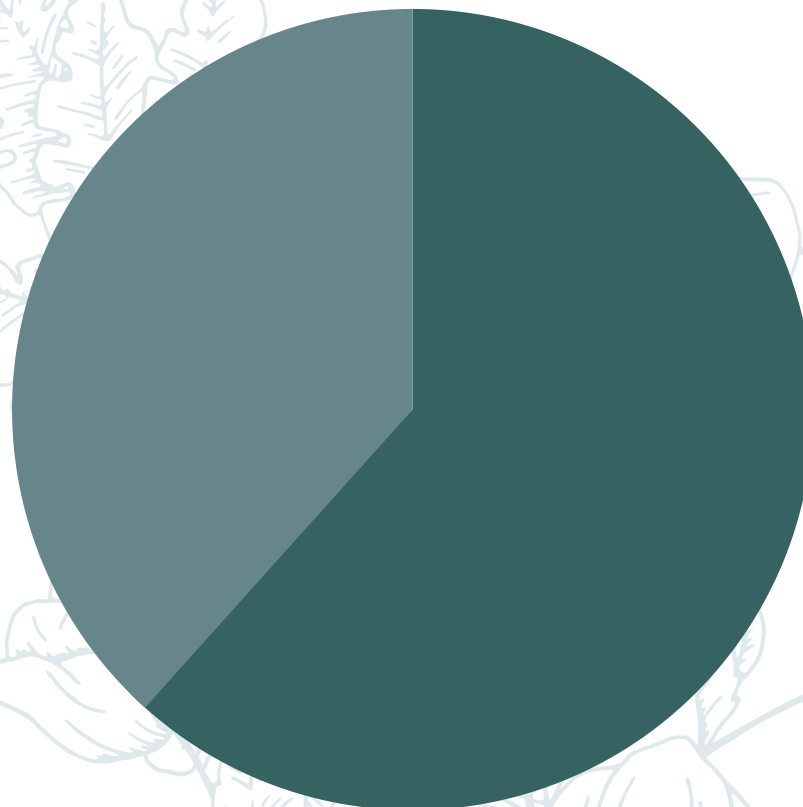


Thank you to everyone who took the time to respond. Your feedback is so valued. As a co-operative, we are dependent on the decision-making and input of the families to grow and change.

The survey questions were developed to answer the inquiry:

Are we achieving the goals of our program statement by prioritizing belonging, well-being, engagement, and expression in all aspects of the preschool?

Did Not Respond
38.4%



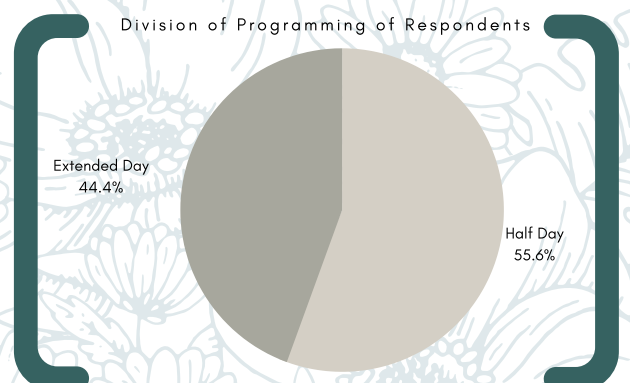
Responded
61.6%

Historical Data

2020/21 Response Rate: 54.3%

2019/20 Response Rate: 49%

Division of Programming of Respondents



Extended Day
44.4%

Half Day
55.6%

The survey results indicate that families (96%+) feel valued by the program, have a strong sense of belonging and the majority of families are comfortable participating in activities/experiences offered through the program.

WORDS FROM FAMILIES

"[Our child] loves it there and has made great gains in development."

"Love the beautiful setup and building. Love the attentive interaction with parents. Love the caring vibe."

"It feels like a little family!"



Do you feel the program values relationships with children and families?

YES
100%

Do you and your family feel as sense of belonging in the program?

YES
95.6%

UNSURE
4.4%



Based on the survey, the majority (96%+) of respondents feel the program is considerate of the health and well-being of the families, feel supported by the staff, and have the access they need to outside supports.

Does the program consider the health and well-being of you and your family?

YES
100%

UNSURE
4.4%

Do you and your family feel supported by the program staff?

YES
95.6%



WORDS FROM FAMILIES

"Always offering to help."

"I like the safety considerations and updates through the app regarding extreme weather."

"The staff know and take [my child's] abilities into account."

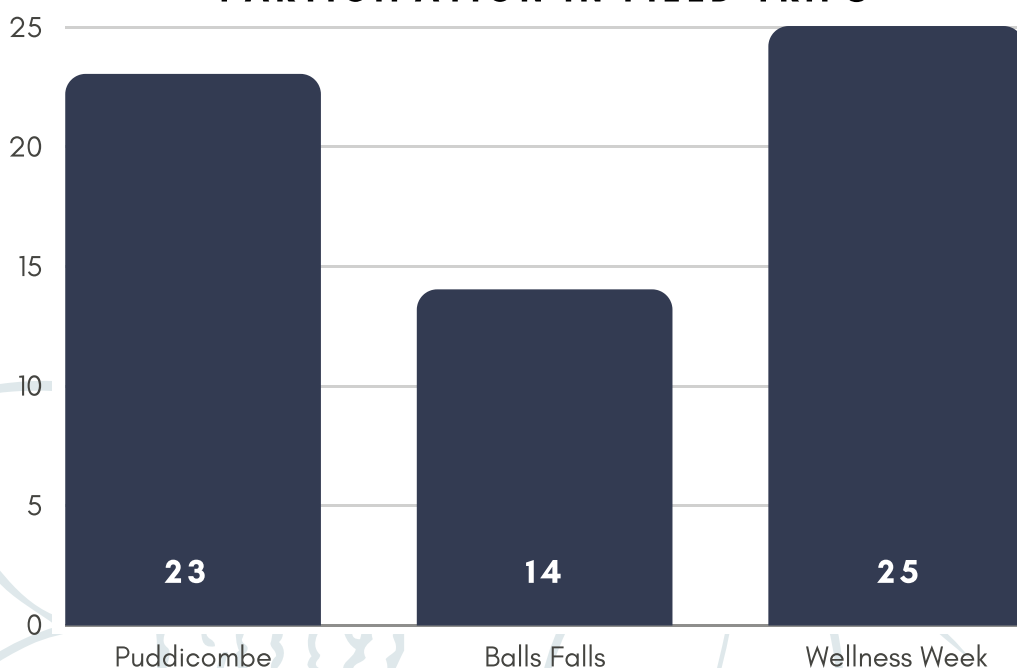
If you are unsure about resources outside of the program, please contact Mrs. McLauchlan.

The results indicate that families feel engaged and enjoy participating in activities. Most of the families feel connected and invited to what is happening in the program.

We hope that as things open up, we can find more ways to connect and provide opportunities for everyone to interact with the staff and other families.



PARTICIPATION IN FIELD TRIPS



*Note: Puddicombe/Ballsfalls timing, 11 respondents identified they were not attending the preschool at the time.

WORDS FROM FAMILIES

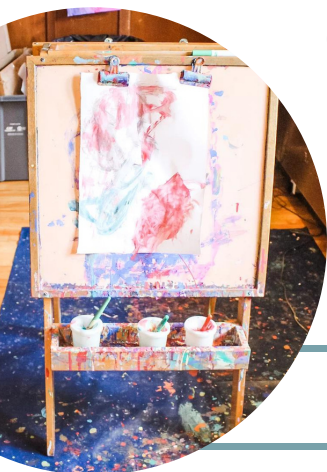
"The most fun events. What other care center offers this?"

"The field trips are incredible!! So special."

"I love the field trips and getting to spend time with my child with [their] class. They love having me there with their teachers and friends. "



The responses to the survey show that the majority (96%) of families feel welcome and safe to share their perspectives, ideas, and suggestions.



WORDS FROM FAMILIES

"I find the newsletter helpful and beneficial to upcoming events and themes of the week, etc."

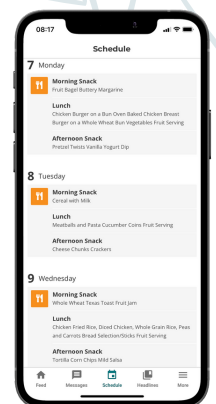
"Would love to see more photos but I understand how busy preschool is."

himama

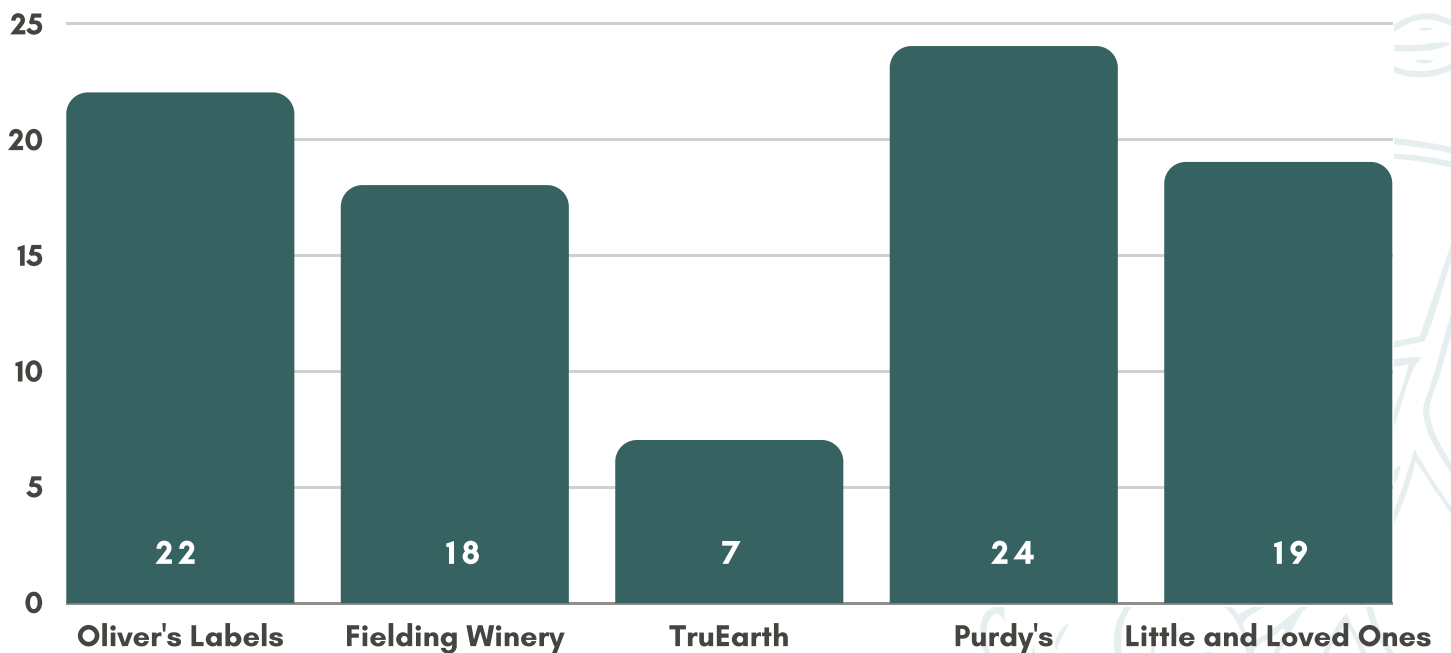
Communication through himama has been a game-changer and appreciated by both staff and families! The streamlined billing, messaging, and updates have made administrative tasks simple.

Many parents commented on their desire to see more photos of their child and updates on what their child is interacting with during the day.

Taking the time to photograph, document, and send the information for each child is a joy and something the staff love doing, but it is a catch 22. It takes that staff member away from interacting within the classroom and providing the program we all love to see.



2021/22 PARTICIPATION IN FUNDRAISERS



WORDS FROM FAMILIES

"Great job on the twice a year for Fielding"

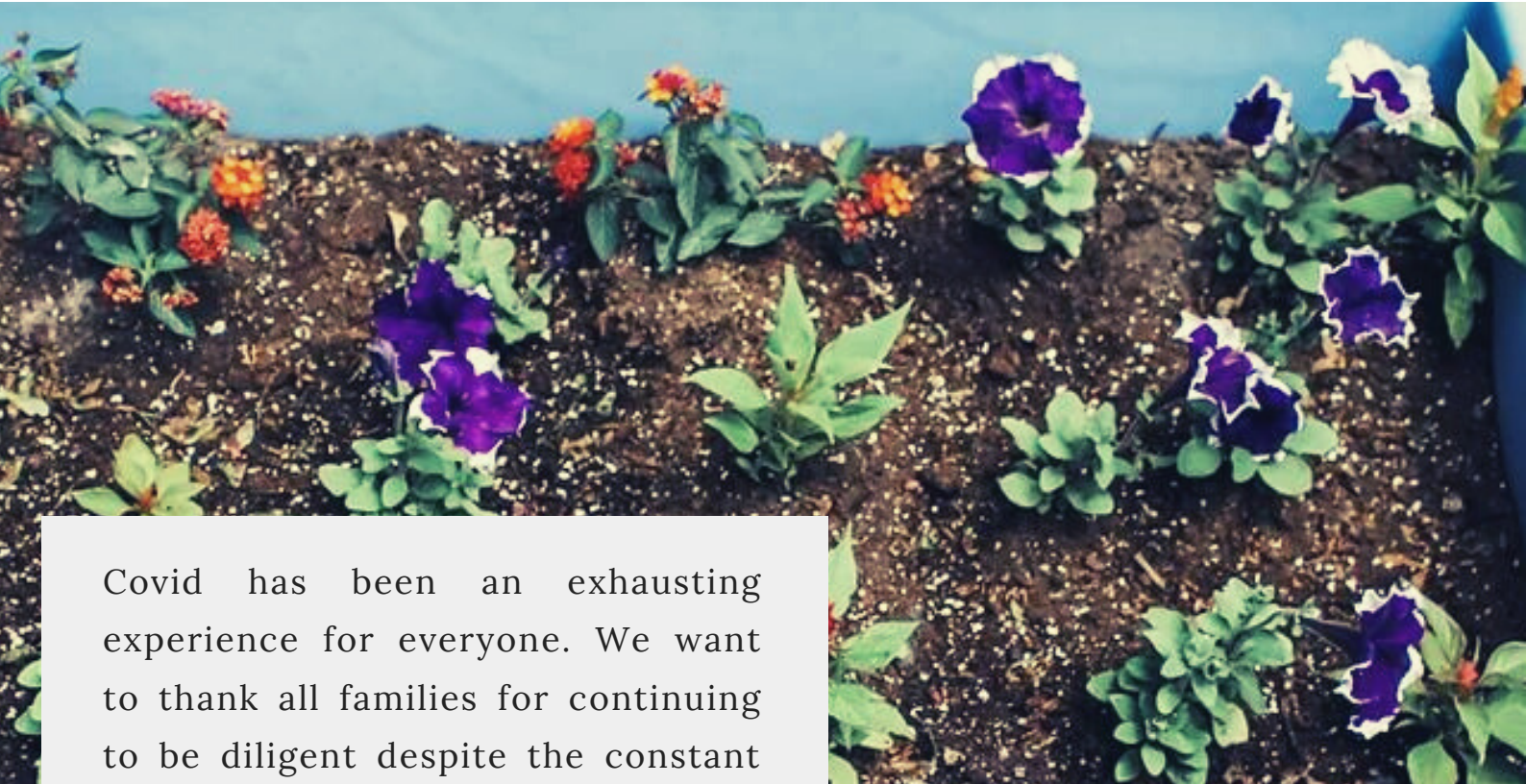
"I really like the products and companies chosen for the fundraisers and like supporting you guys by buying items from these places even though I've gone for the opt out option."



Each family chooses **ONE** of the two options:

- Fundraise the \$75/child throughout the year with the fundraisers provided.
- Opt-out of fundraising by donating \$75 at orientation.

This option provides a tax receipt for the donation.



Covid has been an exhausting experience for everyone. We want to thank all families for continuing to be diligent despite the constant fatigue of changing rules and numbers climbing and falling.

The preschool staff did a phenomenal job finding ways to continue offering top-notch programming despite the changes in regulations and an increased workload with regards to cleaning.

As things continue to change, the board and the staff will continue to prioritize the health and safety of families.

If you have any questions or concerns about the policies and procedures in place, do not hesitate to contact Mrs. McLauchlan or Amelia.

info@grimsbyco-op.org
president@grimsbyco-op.org



WORDS FROM FAMILIES

"It was sometimes a little too much"

"I feel the school has kept us well up to date about all new procedures and rules regarding Covid. How to handle situations if someone gets sick in household etc."

"I think communication was excellent and [the staff] worked very hard to keep everyone safe"

"Our child loves going to school!
Thanks for all you do."

"OBSESSED WITH THIS PLACE AND SO SAD THAT THIS
IS OUR LAST YEAR WITH CHILDREN ATTENDING "

"staff are great!"

"Love the staff, very personable and
easy to communicate with"

"We love the staff and their kindness"

"Thank you for dealing with Covid for so long. You
guys are superheroes and are doing a great job."

"Thank you for supporting our child and assisting in his
development and preparing him for JK"

"Our son loves his teachers and that is because they
create a loving and caring environment."

"You ladies rock 😊"



IMPLEMENTED* RESPONSES TO 2021/22 SUGGESTIONS

- Make sure to keep the Calendar on HiMama up to date with all weekly events/special days.
- Begin looking into the process for moving registration online/what the options and costs might be.
- Plans to book a year-end trip/celebration.
- Moving forward, but slowly, with pandemic mitigation measure removal.

*TO BE IMPLEMENTED FOR APRIL 2022

